

DENTON COUNTY RECLAMATION AND ROAD DISTRICT

Management Report

December 15, 2009

TXU Problem On 11-17-09 I got a TXU Bill for \$21.86 for the period 10-8-09 to 11-05-09.

On 11-19-09 I got a TXU bill for \$7,235.13 for the period 4-08-09 to 11-5-09.

I immediately call TXU for an explanation and finally got this: Their billing system had erroneously billed the District based on an accounting error based on the prior system which was changed in July 2009 and finally billed in November. They were unaware of the bill we got for the period 10-08 to 11-05-09. In short the new bill is a back-billing based upon their asserted accounted errors.

I pointed out several errors in their new system and severe indigestion about the back billings we are being billed to pay for their errors. I explained the District is a government body that collects taxes and sets its tax rate on the assumption they and others bill correctly. The TXU manager and I had a long conversation which ended when she put a "60 day hold" on the large billing. They will review their billing and get back to us when they have finished.

I am sure they will come back with another enlarged billing but hopefully it will be reduced to some extent. If we are not pleased, we can appeal to the Public Utility Commission which is generally pro-electric supplier, but it may take this to get a fair shake. It makes me wonder just how many others have the same problem. Perhaps they would join us.

Yes, we have the funds to pay the bill but it tends to mess up our Budget, and we don't know how long the larger bills will last.